

Contents

<input type="checkbox"/>	EDITORIAL :	
	<i>Supporting Open Learning and Distance Education in Asia</i>	1
	Paul KAWACHI, Ramesh C SHARMA, & Sanjaya MISHRA	
<input type="checkbox"/>	ARTICLES :	
	<i>A Ladder of Publication : Scaffolding for emergent authors</i>	5
	Fred LOCKWOOD	
	<i>Use of Tutorial Support : experiences from Hong Kong distance learners</i>	12
	Wei-yuan ZHANG, Kirk PERRIS, & Elaine KWOK	
	<i>Supporting Online Learning</i>	20
	A W (Tony) BATES	
	<i>Reflections on the State of the Art of Research in Open and Distance Education in Asia</i>	39
	Usha V REDDI	
	<i>Support for Collaborative e-Learning in Asia</i>	46
	Paul KAWACHI	
	<i>Mobile Technologies in Support of Distance Learning</i>	60
	KINSHUK, Jarkko SUHONEN, Erkki SUTINEN, & Tiong GOH	
	<i>Student Satisfaction in Malaysia : customer-focused learner support</i>	69
	Helen KHOO Chooi Sim, & Rozhan IDRUS	
<input type="checkbox"/>	FOCUS REPORTS :	
	<i>Distance Education in Papua New Guinea</i>	78
	Andrew NYONDO	
	<i>Distance Education in Turkey</i>	83
	Salih USUN	
<input type="checkbox"/>	WORK-IN-PROGRESS :	
	<i>Developing Out-of-Class e-Learning</i>	93
	Frank CARBULLIDO	
	<i>Using Email for Student Support and Retention</i>	95
	Therese LASK	

<input type="checkbox"/>	COMMENTS :	96
<input type="checkbox"/>	CONFERENCE REPORTS :	97
<input type="checkbox"/>	BOOK REVIEWS :	
	<i>Distance Open Learning : Challenges to Developing Countries</i> reviewed by : Ramesh C SHARMA	99
	<i>The Design and Management of Effective Distance Learning Programs</i> reviewed by : Ugur DEMIRAY	101
	<i>Effective Teaching with Technology in Higher Education</i> reviewed by : Paul KAWACHI	105
	<i>The Open Classroom : Distance Learning In and Out of Schools</i> reviewed by : S K PULIST	107
<input type="checkbox"/>	CALENDAR :	110
<input type="checkbox"/>	e-NOTES :	113